



READY TO ROLL.



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FAQs

What is optical fibre broadband?

This is a system of communication based on light travelling through glass fibres over long distances, with minimal loss or interference. The high speed and bandwidth is limited only by the electronics at either end, and it's for this reason that optical fibre is described as future proof. It's also why optic fibre technology will support our ongoing communication needs for generations to come.

How does it compare to my current broadband service?

Fibre optic broadband will operate at speeds of up to 100 Megabits per second (Mbps), which is much faster than existing broadband speeds. Having speeds up to 100 Mbps will make it easier for multiple people in one house to be doing multiple things (phone, internet and video) simultaneously.

What is the role of NBN Tasmania?

NBN Tasmania limited is a wholly owned subsidiary of NBN Co, which is fully owned by the Commonwealth Government. We're responsible for designing, building, operating and maintaining the National Broadband Network here in Tasmania. This ultra fast optical fibre network will support multiple retail service providers who will offer a new generation of broadband services at speeds of up to 100 Megabits per second.

What are the benefits for Tasmania?

The National Broadband Network has the potential to improve the way we connect with each other, from lifestyle and business to health and education. It will enable schools, hospitals, business and government services to reach out and assist the community. People will have the ability to make phone calls, use the internet and stream movies in high definition direct to their TV. Medical specialists will be able to consult with local doctors via video conference. And it will open up new ways of doing business. Simply put, Tasmania will be connected to the world in a way it has never been before.

What is a retail service provider?

A retail service provider is responsible for customer sales and assistance, products, pricing, billing and the customer premise equipment that will enable phone calls, internet and video services for customers on the National Broadband Network.

What is involved and what will it cost?

There are two elements involved in organizing your broadband service: getting the optical fibre connection from NBN Tasmania, and then activating your service with one or more retail service providers. The first step involves a property owner giving their consent so that NBN Tasmania can connect an optical fibre cable from the street to the outside wall of the premises. This connection will be free for a limited time while our construction crews are in the area, after which a connection fee may apply. The second step is activating your service by choosing from a range of plans offered by the retail service providers who will be competing for your business. You have the option of either going with a single retail service provider or multiple providers.

Will it affect my current internet or phone service?

The optical fibre connection is completely independent of your current service, so getting a connection now will have no impact on your existing phone or internet arrangements. Then when you're ready to switch over to optical fibre services offered by a retail service provider you can cancel your old service within the terms of your existing agreement.

What will my retail service provider do?

Once you've selected your preferred retail service provider, or multiple providers, a technician will make an appointment to come and install an Optical Network Terminal (ONT) and you can ask them to complete the wiring to your computer, phone and set-top box for you. Your retail service provider will then continue to provide ongoing support and assistance for the duration of your service agreement.



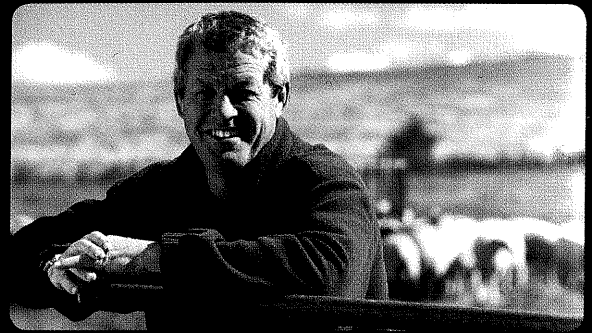
Instant answers.
Unlimited possibilities.

- GPs can collaborate in real time with specialists during patient consultation
- Doctors in other places will be able to assist during surgical procedures
- Remote screening of patients



Endless entertainment.
Anytime. No waiting.

- Watch whatever you want, whenever you want
- No need to structure your day around a television schedule
- Store your entire music and movie collection online



Optimum control.
Maximum results.

- Remote monitoring and control systems
- Live market information
- Advanced weather reporting



Fastest speed wins.
No lag.

- Download the latest games in seconds
- Host and play online games with no lag
- Huge bandwidth will easily handle future advances in gaming technology



Who we are

NBN Tasmania and our commercial partners are currently building the National Broadband Network here in Tasmania. The three communities of Midway Point, Scottsdale and Smithton were announced by the Australian Government as Stage 1 of the rollout and will be the first to benefit from this exciting new development. As an open access wholesale company, NBN Tasmania will design, build, operate and maintain the network, and we will be connecting as many homes, schools, hospitals and local businesses as possible. We will also support multiple retail service providers who will offer a new generation of phone, internet and video services at speeds of up to 100 Megabits per second. Speeds that are made possible with optic fibre technology. It's fast - ultra fast.

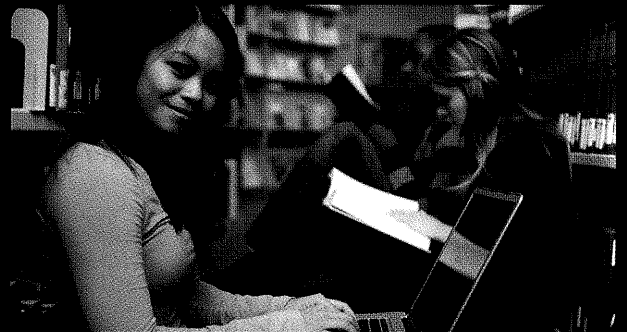
What the NBN means for you

The National Broadband Network has the potential to improve the way we connect with each other, from lifestyle and business to health and education. Realising the full benefits of broadband is our collective challenge. It will enable schools, hospitals, business and government services to reach out and assist the community. People will have the ability to make phone calls, use the internet and stream movies in high definition viewed on their TV. Medical specialists will be able to consult with local doctors via video conference. And it will open up new ways of doing business. Simply put, Tasmania will be connected to the world in a way it has never been before.



Unleash your inner entrepreneur.

- Greater flexibility in the way you work
- Lifestyle benefits like home-based workers being able to look after their kids
- Remote location no longer a barrier to participation in distant markets



Exceed your every expectation.

- Instant access to media rich educational resources
- Virtual classrooms for remote students
- Students and teachers able to remotely attend events like conferences and lectures